

## **Information on the New Pay System for Lunch**

Dear ISB Parents and Members of Staff,

After the February break, an electronic pay system called MensaMax will be in place for your lunch at ISB. Paying in the school's cafeteria and at the kiosk will be effected using a data chip onto which you, as a user or parent, are able to make a payment, either through direct debit or bank transferral. Users/parents may specify whether the chip is activated solely for paying for lunch, or for both lunch and for purchasing goods from the kiosk. Each family is thus able to individually specify how they would like to handle the choice of food at school.

Your credit is not actually booked onto the chip, so if you lose your key fob, your credit will still be available. The chip costs €10.00 to purchase. If you/your child has forgotten their chip, you/they may also pay for meals in cash, however the individual price of the meal will then be increased by €0.20.

### **And this is how it works:**

You send or hand in the signed registration form (including your SEPA direct debit mandate) to ISB's Front Office and you/your child will be registered in the MensaMax programme. The person designated as the email recipient on the registration form will receive an email from the sender address: [noreply@mensaonline.de](mailto:noreply@mensaonline.de), with information on their customer account and their access codes.

These codes allow access into <https://login.mensaonline.de>. For your own security, you must change your password when logging in for the first time – please note it well. After logging in, the complete data protection declaration and the general terms and conditions of the company Breustedt GmbH (MensaMax) will appear, requesting you to give your consent to these.

Now, have a look at your customer account. In the menu *Meine Daten/Meine Benutzerdaten (My Data/My User Data)* you will see various tabs. Under the *Orders tab (Bestellungen)*, you will see the meals offered at the lunch buffet, and under the *Kiosk Purchases tab (Kioskkauf)*, the items you may purchase from the kiosk.

You/your child may pick up your/their personalized chip directly from the ISB Front Office.

All that remains now, is to wish you and your children *bon appetit!*

Your SCHULKÜCHEN BREMEN E. V. Team

Irene Haverland  
Assistant to the General Manager